Contents

Abigail's Story xxi

1 Social Technology and Theory	Theory	3
--------------------------------	--------	---

- 2 The Relevance of Theory for Practice 34
- 3 The Historical Origins of Organizational Diagnosis 51
- 4 The Contemporary Status of Organizational Diagnosis 71
- 5 Anomalies and the Hidden Sense of Crisis in Contemporary Interpersonal and Intragroup Theories 102
- 6 The Five Laws of Embedded Intergroup Relations Theory 131
- 7 Comparisons among Group-Level Theories 170
- 8 Several Meanings of "Empirical Support" 202
- 9 Empirical Support for Embedded Intergroup Relations Theory 229
- **10** Ethical Practice Interpreted by Embedded Intergroup Relations Theory *290*
- 11 Negotiating Organizational Entry Using Embedded Intergroup Relations Theory 323
- **12** Methods of Data Collection Informed by Embedded Intergroup Relations Theory 353

- 13 Modes of Data Analysis Based upon Embedded Intergroup Relations Theory 390
- **14** Feedback Designs Derived from Embedded Intergroup Relations Theory 414
- 15 Empirical Support for the Social Technologies Based on Embedded Intergroup Relations Theory 443
- 16 Education for the Practice of Organizational Diagnosis 484

Index 515