

# Contents

<b>1 Introduction to Mobile Technologies, Conflict Management, and ODR: Exploring Common Grounds.....</b>	<b>1</b>
Marta Poblet	

## **Part I Disruptive Applications of Mobile Technologies**

<b>2 Mobile Phones in Conflict-Stressed Environments: Macro, Meso and Microanalysis.....</b>	<b>15</b>
Michael L. Best	
<b>3 Appropriate Mobile Technologies: Is Grassroots Empowerment for All? .....</b>	<b>27</b>
Ken Banks	
<b>4 Mobile Technology, Crowdsourcing and Peace Mapping: New Theory and Applications for Conflict Management.....</b>	<b>39</b>
Jessica Heinzelman, Rachel Brown, and Patrick Meier	
<b>5 How to Crowdfund Election Monitoring in 30 Days: the Mexican Experience .....</b>	<b>55</b>
Oscar Salazar and Jorge Soto	
<b>6 Cell Phones and Conflict Zones: How Souktel Uses SMS Technology to Empower and Aid in Conflict-Affected Communities.....</b>	<b>67</b>
Jacob Korenblum and Bieta Andemariam	

## **Part II Towards a Mobile ODR**

<b>7 ODR and Government in a Mobile World.....</b>	<b>81</b>
Ethan Katsh and Daniel Rainey	

<b>8</b>	<b>Crowdsourcing Dispute Resolution over Mobile Devices.....</b>	<b>93</b>
	Colin Rule and Chittu Nagarajan	
<b>9</b>	<b>Mobile Technology and the Rule of Law .....</b>	<b>107</b>
	Alina Huiu and Jeffrey Aresty	
<b>10</b>	<b>Towards an Online Family Dispute Resolution Service in Australia .....</b>	<b>125</b>
	Elisabeth Wilson-Evered, Deborah Macfarlane, John Zeleznikow, and Mark Thomson	
 <b>Part III Mobile Technologies: New Challenges for Governance, Privacy, and Security</b>		
<b>11</b>	<b>Burma: A Modern Anomaly .....</b>	<b>141</b>
	Emily Jacobi	
<b>12</b>	<b>Mobile Governance: Applications, Challenges and Scaling-up.....</b>	<b>159</b>
	Johan Hellström	
<b>13</b>	<b>Privacy for Reporters of Human Rights Abuses: Identity and Anonymity in Mobile Networks.....</b>	<b>181</b>
	Leonardo A. Martucci and Simone Fischer-Hübner	
<b>14</b>	<b>Personal Privacy in Mobile Networks .....</b>	<b>201</b>
	Claudio A. Ardagna, Sabrina De Capitani di Vimercati, and Pierangela Samarati	
	<b>Index.....</b>	<b>215</b>