

CONTENTS

Editors' Notes	v
Introduction	
M. Eades	ix
SECTION 1:	
KEYNOTE SPEECH	1
Towards the Information Society	
The Rt. Hon. K. Baker, M.P.	3
SECTION 2:	
INFORMATION TECHNOLOGY FROM A NATIONAL PERSPECTIVE	9
"Information Technology" in a Hong Kong Context	
J.C. Wright	11
The Computer Super-Powers	
H. Grosch	19
SECTION 3:	
INFORMATION TECHNOLOGY AND PEOPLE	25
The Informationalisation of T. C. MITS	
(The Celebrated Man in the Street)	
G.E. Lindamood	27
On-Line Living	
T.C.H. Chong	33
SECTION 4:	
SOCIAL AND ECONOMIC ASPECTS OF INFORMATION TECHNOLOGY	37
The Era of Industrial Automation and its Impact on Hong Kong	
E. Chan	39
The Socio-Economic Consequences and Limits of the	
Information Revolution	
L.J. Rankine	45

SECTION 5:	
INFORMATION TECHNOLOGY AND EXECUTIVE DECISION MAKING	55
Information Technology and Decision Making by Chief Executives: Proximity, Privacy and Intuition C.P. Smith	57
Viewdata and Executive Decision Making B. Howells	63
SECTION 6:	
INFORMATION TECHNOLOGY AND BUSINESS EFFICIENCY	67
Office Automation - Yesterday, Today and Tomorrow: IBM's Internal Office Automation Strategy, Implementation and Direction C. Drayer	69
Electronic Home Banking: Myth or Reality? J. Burns "	77
Citibank Global Telecommunications Network (GTN) H. Tong	85
SECTION 7:	
INFORMATION TECHNOLOGY AND EDUCATION	95
Computers in Education: An English Viewpoint R.M.L. Bracey	97
Computers in the Classroom - A Look into the Future F. Holz	103
SECTION 8:	
INFORMATION TECHNOLOGY AND COMMUNICATIONS	109
Developments in Communication Facilities G. Leung	111
Hong Kong's Telecommunication Resources D.C.A. Connolly	119
Existing Datacom Services R.V. Ellyatt	123
Emerging Datacom Services K.G. Parr	127
SECTION 9:	
INFORMATION TECHNOLOGY AND SPECIFIC APPLICATIONS	131
Group Medical Practice Billing System B.D. Apthorp	133
Chinese Information on Medicinal Materials Computerisation Project H.M. Chang, J.J. Day, and W.S. Lee	141

Information Technology - Whither the Police R.K. Brown	151
SECTION 10: INFORMATION TECHNOLOGY AND THE FUTURE	155
The Foreseeable Computerised Society Tien Chi Chen	157