

# Contents

Acknowledgements	xxiv		
Preface: About This Book	1		
Basic themes The organization of the book <i>Chapter summaries and glossary</i>			
		Further research: reading and libraries	4 4
		For students: how to use this book	4
Part I Introduction to Sociology	5		
1 Sociology: Problems and Perspectives	7		
What is sociology about? Some examples	8		
Love and marriage	8		
Health and illness	9		
A further example: crime and punishment	9		
Implications: the nature of sociology	11		
Change in the modern world	11		
Sociology and 'common sense'	12		
Sociological questions: factual, comparative, developmental	15		
and theoretical	15 15		
Factual questions	15		
Comparative questions Developmental questions	16		
Theoretical questions	16		
Intended and unintended consequences of human action	10		
What can sociology show us about our own actions?	18		
Social structure and human action	19		
Developing a sociological outlook	. 19		
Is sociology a science?	21		
Objectivity	22		
The practical significance of sociology	23		
Understanding social situations	23		
Awareness of cultural differences	23		
Assessment of the effects of policies	23		
The increase of self-knowledge	24		
The sociologist's role in society	24		

vi Conten	ţs
-----------	----

	Concluding comments	25
	Summary	25
	Basic concepts	26
	Important terms	26
Pa 	art II Culture, the Individual and Social Interaction	27
2	Culture and Society	29
-	The meeting of cultures	29
	Early contacts with other cultures	30
	The concept of culture	. 31
	The human species	32
	Evolution	33
	Human beings and the apes	33
	Nature and nurture	35
	Sociobiology	35
	Instincts	36
	Cultural diversity	37
	Cultural identity and ethnocentrism	38
	Cultural universals	39
	Language	· <b>4</b> 0
	Speech and writing	40
	Semiotics and material culture	41
	Types of pre-modern society	42
	Hunters and gatherers	43
	The Mbuti pygmies	43
	The original 'affluent societies'?	44
	Pastoral and agrarian societies	46
	Pastoral societies	46
	Agrarian societies	47
	Non-industrial civilizations or traditional states	48
	The Maya	49
	Features of the traditional state	50
	Societies in the modern world	50
	The industrialized societies	51
	The three 'Worlds'	52
	Third World societies	53
	First and Second World societies	55
	Conclusion	56
	Summary	56
	Basic concepts	57
	Important terms	58
	Further reading	58
3		59
	'Unsocialized' children	60
	The 'wild boy of Aveyron'	60

••

	Genie	61
	The early development of the infant	63
	Perceptual development	63
	Crying and smiling	63
	Infants and mothers	64
	The development of social responses	66
	Attachment and loss	67
	Isolated monkeys	67
	Deprivation in human infants	68
	Long-term influences	68
	The socialization of the infant	69
	General theories of child development	69
	Freud and psychoanalysis	70
	Personality development	70
	Criticisms	71
	The theory of G.H. Mead	71
	Piaget: cognitive development	72
	The stages of cognitive development	73
	Criticisms	75
	Connections between the theories	75
	Agencies of socialization	76
	The family	76
	Peer relationships	77
	Schools	78
	The mass media	78
	Other socializing agencies	79
	Resocialization	80
	Behaviour in the concentration camp	80
	'Brainwashing'	81
	The life course	82
	Childhood	82
	Adolescence	83
	Adulthood	84
	Old age	84
	Death and the succession of the generations	85
	Socialization and individual freedom	86
	Summary	87
	Basic concepts	88
	Important terms	88
	Further reading	88
	I writer reliants	00
4	Social Interaction and Everyday Life	89
T	The study of day-to-day social life	90
	Non-verbal communication	91
	The face and emotion	· 92
	'Face' and culture	93
	Social rules, conversations and talk	93 94
		94 95
	Shared understandings	
	Garfinkel's experiments	95
	Forms of talk	96

	Lapses of body and tongue	98
	Response cries	98
	Slips of the tongue	99
	Face, body and speech in interaction	100
	Encounters	101
	Contexts and locations	102
	Impression management	103
	Front and back regions	103
	Adopting roles: intimate examinations	104
	Encounters and personal space	105
	Interaction in time and space	106
	Clock time	107
	Time geography	108
	Time-space constraints	108
	Zoning	110
	Everyday life in cultural and historical perspective	111
	Microsociology and macrosociology	113
	Summary	114
	Basic concepts	115
	Important terms	115
	Further reading	116
5	Conformity and Deviance	117
	What is deviance?	118
	Norms and sanctions	119
	Laws, crimes and punishment	121
	Crimes in pre-industrial times	121
	Changes in modes of punishment	122
	Prisons and asylums	122
	Explaining deviance	123
	Biological and psychological theories of crime and deviance	123
	The argument from biology	123
	Crime and psychopathic personality: the psychological view	125
	Society and crime: sociological theories	126
	Differential association	127
	Anomie as a cause of crime	127
	Anomie and association: delinquent sub-cultures	128
	Evaluation	129
	Labelling theory	129
	Rational choice and 'situational' interpretations of crime	131
	Theoretical conclusions	132
	Crime and criminal statistics	133
	Homicide and other violent crime	135
	Homicide	135
	Violent crime	136
	Prisons and punishment	137
	The death penalty	139
	Gender and crime	139
	Male and female crime rates	140
	The girls in the gang	141

	Prison violence among women	142
	Evaluation	142
	Crimes of the affluent and powerful	143
	White-collar crime	143
	Governmental crime	145
	Organized crime	145
	Victimless crime	147
	The concept of mental illness	148
	Psychosis and neurosis	148
	Physical treatments	148
	The diagnosis of mental illness	149
	The nature of madness: residual rule-breaking	150
	Politics, social pressure and psychiatry	151
	Decarceration	151
	Deviance and social order	152
	Summary	153
	Basic concepts	154
	Important terms	155
	Further reading	155
6	Gender and Sexuality	156
	Sex, gender and biology	158
	The origins of sex differences	159
	Are behaviour differences biologically based?	159
	The evidence from animals	160
	The evidence from humans	160
	Gender socialization	162
	Reactions of parents and adults	162
	Gender learning	162
	Books and stories	163
	Television	164
	School and peer-group influences	164
	The difficulty of non-sexist child-rearing	164
	Gender identity and sexuality: three theories	165
	Freud's theory of gender development	165
	Assessment Chadavary's theory, of any day development	166
	Chodorow's theory of gender development	166
	Evaluation Condex cell and morality	167 168
	Gender, self and morality	169
	Patriarchy and production The dominance of men	169
	Women and the workplace: the historical view	169
	Inequalities at work	105
	Low-status jobs	171
	The problems of success	171
	Low pay and the female poverty trap	173
	The case of Sweden	176
	Women in the Soviet Union and Eastern Europe	175
	Housework	176
	Feminist movements	177

#### x Contents

Early feminism in France	178
The struggle in the United States	178
European developments	179
The resurgence of feminism	181
Domestic violence, sexual harassment and rape	181
Domestic violence	181
Sexual harassment	182
Rape	183
Rape and female anxiety: Brownmiller's thesis	184
'Normal' sexual behaviour	186
Cross-cultural differences	186
Sexuality in Western culture	187
Sexual behaviour	188
Homosexuality	190
Homosexuality in non-Western cultures	190
Homosexuality in Western culture	191
The extent of homosexuality	191
Attitudes towards homosexuality	192
Gay sub-cultures	192
Lesbianism	193
AIDS	193
AIDS and the heterosexual population	194
Prostitution	195
Prostitution today	195
Child prostitution	197
Conclusion: sociology and gender relations	198
Summary	198
Basic concepts	200
Important terms	200
Further reading	200
0	

.

### Part III Structures of Power

7	Stratification and Class Structure	205
	Systems of social stratification	206
	Slavery	206
	Caste	207
	Estates	208
	Class	208
	Theories of stratification in modern societies	209
	Karl Marx's theory	209
	The nature of class	210
	The complexity of class systems	211
	The theory of Max Weber	211
	Status	212
	Party	213

	- · · · ·	
	Recent theories of class	213
	Erik Olin Wright's theory of class	213
	Frank Parkin: a Weberian approach	214
	Classes in Western societies today	215
	Differences of wealth and income	215
	Wealth	216
	Income	217
	The upper class	219
	The middle class	219
	The working class	220
	Studying class consciousness: different approaches	221
	The reputational method	221
	The subjective method	222
	Images of the class structure	223
	Gender and stratification	224
	Class divisions and gender	225
	The study of women in stratification research	227
	Problems in studying gender and stratification	228
	Social mobility	229
	Comparative mobility studies	229
	Downward mobility	231
	Opportunities for mobility	231
	Social mobility in Britain	232
	Problems in studying social mobility	233
	Your own mobility chances	234
	Poverty and inequality	235
	The war on poverty	235
	What is poverty?	236
	Poverty today	237
	Why are the poor still poor?	238
	Summary	239
	Basic concepts	240
	Important terms	240
	Further reading	240
	5	
8	Ethnicity and Race	242
	Ethnic groups, minorities and race in plural societies	243
	Minorities	245
	Race and biology	· 246
	Ethnic antagonism, prejudice and discrimination	247
	Stereotypes and scapegoats	247
	The authoritarian personality	248
	Ethnicity and childhood	249
	The attitudes of majority groups	250
	Sociological interpretations	251
	General factors	251
	An historical perspective	252
	Ethnic relations in historical perspective: some examples	256
	Ethnic relations in Brazil	256
	The social development of South Africa	257
	· · · · · · · · · · · · · · · · · · ·	

Black civil rights in the USA259The abolition of slavery and early developments251The civil rights movement261Affirmative action262The history of immigration in the United Kingdom263Early arrivals263Immigration after 1930264Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic conceptis273Important terms273Further reading273Primary and secondary groups275Forms of association276Bureaucracy278The effectiveness of bureaucracy278Formal organizations276Bureaucracy278The effectiveness of bureaucracy278Japanese corporations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations289Surveillance and discipline in organizations290Discipline291Carceral organizations293The development of carceral organizations293The effective of self-help groups294Features of self-help groups294<			
The abolition of slavery and early developments259The civil rights movement261Affirmative action262The history of immigration in the United Kingdom263Early arrivals263Immigration after 1930264Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739 Groups and Organizations276Primary and secondary groups275Formal organizations276Bureaucracy278Weber's view of bureaucracy278Formal organizations226Japanese corporations282Japanese corporations282Japanese corporations282Japanese corporations282Japanese corporations282Japanese corporations286Information technology286Information technology286Information technology286Information technology286Information technology286Information technology293The elysical settings of organizations293Surveillance290Discipline291Canceral organizations293The development of carceral organizations293The development of carceral organizations294Features of self-help groups2		Black civil rights in the USA	259
Affirmative action262The history of immigration in the United Kingdom263Early arrivals263Immigration after 1930264Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary273Basic concepts273Important terms273Further reading2739Groups and Organizations274Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy278The effectiveness of bureaucracy278The effectiveness of bureaucracy278Japanese corporations282Informal relations within bureaucracies279Bureaucracy and oligarchy286Information technology286Information technology286Information technology286Information technology288The anglications in the modern world286Information technology288The development of carceral organizations293Surveillance290Discipline291Carceral organizations293The development of carceral organizations293The development of carceral organizations293The development of carceral organizations294Features of self-help groups296Concluding comment297Summary299 <tr< td=""><td></td><td></td><td>259</td></tr<>			259
The history of immigration in the United Kingdom263Early arrivals263Immigration after 1930264Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739 Groups and Organizations274Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy278Weber's view of bureaucracy278The effectiveness of bureaucracy278Japanese corporations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals290Surveillance and discipline in organizations291Carceral organizations293The eleptonent of carceral organizations293Non-bureaucratic organizations:297Basic concepts298Influences of states291Carceral organizations293The development of carceral organizations293The development of carceral organizations293Index company297Basic concepts298Important terms<		The civil rights movement	
Early arrivals263Immigration after 1930264Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739Groups and Organizations274Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy278The effectioeness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282Influences on organizations in the modern world286Professionals286Information technology288The einplications of the Japanese system for organization theory284Influences on organizations289Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations293Non-bureaucratic organizations293Indexcepts294Features of self-help groups296Concluding comment297Summary299Further reading299In the voltical apparatus301The political apparatus301The political a			
Imingration after 1930264Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739Groups and Organizations275Primary and secondary groups275Formary and secondary groups276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Influences on organizations282Influences on organizations in the modern world286Information technology288The physical settings of organizations290Surveillance290Discipline291Carceral organizations293Non-bureaucractic organizations293Non-bureaucratic organizations293The development of carceral organizations293Non-bureaucratic organizations294Features of self-help groups296Fourbal settings of organizations293Non-bureaucratic organizations293Non-bureaucratic organizations293Non-bureaucratic organizations294Features of self-help groups296Fourbal settings296Information terms299		The history of immigration in the United Kingdom	
Reactions against racism268Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739Groups and Organizations274Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy278The effectiveness of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance and discipline in organizations290Discipline291Carceral organizations293The development of carceral organizations293The development of carceral organizations293The development of carceral organizations293Information terms297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301Territory302		Early arrivals	
Ethnic relations on the Continent269Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739 Groups and Organizations274Forms of association275Primary and secondary groups276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance and discipline in organizations289Surveillance and discipline in organizations290Surveillance and discipline in organizations291Carceral organizations293The development of carceral organizations293The development of carceral organizations293The development of carceral organizations294Fortures of self-help groups296Concluding comment297Summary297Summary297Summary297Summary297Summary297Sumation terms298Important terms298Important terms299Further reading29910 Politics, Government and the State300<		Immigration after 1930	
Likely future developments in ethnic relations270Summary272Basic concepts273Important terms273Further reading2739Groups and Organizations274Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance and discipline in organizations290Surveillance and discipline in organizations291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Tretory302Law and the use of force302 <td></td> <td>Reactions against racism</td> <td></td>		Reactions against racism	
Summary272Basic concepts273Important terms273Further reading2739 Groups and Organizations274Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy278The effectiveness of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282Influences on organizations in the modern world286Information technology288The physical settings of organizations289Surveillance290Discipline291Carceral organizations293The development of carceral organizations293The development of carceral organizations294Features of self-help groups296Concluding comment297Summary297Summary298Important terms298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301The wittical apparatus301The protein terms302Law and the use of force302		Ethnic relations on the Continent	
Basic concepts273Important terms273Further reading273Further reading273Further reading273 <b>9 Groups and Organizations</b> 275Primary and secondary groups275Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading299Further reading299Further reading299Further reading299Further reading291Characteristics of states301The political apparatus301The political apparatus301The volitical apparatus302Law an		Likely future developments in ethnic relations	
Important terms273Further reading273 <b>9</b> Groups and Organizations274Forms of association275Frimary and secondary groups275Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations:294Features of self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading299 <b>10</b> Politics, Government and the State300Characteristics of states301Territory302Law and the use of force302		Summary	
Further reading2739 Groups and Organizations274Forms of association275Forms of associations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Information technology288The physical settings of organizations290Surveillance290Discipline291Carceral organizations293Non-bureaucratic organizations293Non-bureaucratic organizations293Non-bureaucratic organizations294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading299Further reading299Further reading299In Politics, Government and the State300Characteristics of states301Territory302Law and the use of force302		Basic concepts	
9       Groups and Organizations       274         Forms of association       275         Primary and secondary groups       275         Formal organizations       276         Bureaucracy       277         Weber's view of bureaucracy       278         The effectiveness of bureaucracy       278         Formal and informal relations within bureaucracies       279         Bureaucracy and oligarchy       280         Non-oligarchical organizations       282         Japanese corporations       282         The implications of the Japanese system for organization theory       284         Influences on organizations in the modern world       286         Information technology       288         The physical settings of organizations       289         Surveillance       290         Discipline       291         Carceral organizations       293         Non-bureaucratic organizations: self-help groups       294         Features of self-help groups       295         Concluding comment       297         Basic concepts       298         Important terms       299         Further reading       299         Further reading       299		Important terms	
Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293The development of carceral organizations293The development of self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State301The political apparatus301Territory302Law and the use of force302		Further reading	273
Forms of association275Primary and secondary groups275Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals289Surveillance290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293The development of carceral organizations293The development of self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State301The political apparatus301Territory302Law and the use of force302	9	Groups and Organizations	274
Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations:294Features of self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State301The political apparatus301Territory302Law and the use of force302			275
Formal organizations276Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations290Surveillance and discipline in organizations290Discipline291Carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Basic concepts298Important terms299Further reading299Further reading299In politics, Government and the State301The political apparatus301Territory302Law and the use of force302		Primary and secondary groups	275
Bureaucracy277Weber's view of bureaucracy278The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading299Further reading299In politics, Government and the State301The political apparatus301Territory302Law and the use of force302			276
The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations290Surveillance and discipline in organizations290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		-	277
The effectiveness of bureaucracy278Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups295Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		Weber's view of bureaucracy	278
Formal and informal relations within bureaucracies279Bureaucracy and oligarchy280Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations290Surveillance and discipline in organizations290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			278
Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			279
Non-oligarchical organizations282Japanese corporations282The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		Bureaucracy and oligarchy	280
The implications of the Japanese system for organization theory284Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State301The political apparatus301Territory302Law and the use of force302			282
Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State301The political apparatus301Territory302Law and the use of force302			282
Influences on organizations in the modern world286Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301Territory302Law and the use of force302			284
Professionals286Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State301The political apparatus301Territory302Law and the use of force302			286
Information technology288The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302302Law and the use of force302			286
The physical settings of organizations289Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302302Law and the use of force302			288
Surveillance and discipline in organizations290Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			289
Surveillance290Discipline291Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			290
Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			290
Carceral organizations293The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		Discipline	291
The development of carceral organizations293Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		Carceral organizations	293
Non-bureaucratic organizations: self-help groups294Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		The development of carceral organizations	293
Features of self-help groups296Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			294
Concluding comment297Summary297Basic concepts298Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			296
Summary297Basic concepts298Important terms299Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			297
Important terms299Further reading29910 Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302			297
Further reading29910Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		Basic concepts	298
10Politics, Government and the State300Characteristics of states301The political apparatus301Territory302Law and the use of force302		Important terms	299
Characteristics of states301The political apparatus301Territory302Law and the use of force302		Further reading	299
Characteristics of states301The political apparatus301Territory302Law and the use of force302	1	0 Politics, Government and the State	300
The political apparatus301Territory302Law and the use of force302	-		
Territory302Law and the use of force302			
Law and the use of force 302			
		Modern states	302

	Definitions	302
	Citizenship rights	303
	Democracy	305
	Types of democracy	306
	Representative multi-party systems	306
	Representative one-party systems	307
	Participatory democracy	307
	The universal appeal of democracy and the decline of monarchies	308
	Democratic elitism and pluralist theories	308
	Democratic elitism	308
	Max Weber's view	309
	Joseph Schumpeter's ideas	310
	Pluralist theories	310
	Criticisms and evaluation of the theories	311
	Political parties and voting in Western countries	312
	Party systems	313
	Voting and class	314
	Parties and voting in Britain	314
	'Thatcherism'	317
	Party politics: breaking the mould in the late twentieth century?	319
	The theories of state overload and legitimation crisis	319
	Assessment of the theories	320
	The political participation of women	321
	Voting patterns and political attitudes	321
	Women in political organizations	323
	Non-institutionalized political action	324
	Who rules?	327
	The 'inner circle' in the USA	328
	Elites in Britain	329
	Assessment	331
	Elites in the Soviet Union	331
	Recruitment, prestige and privilege	332
	Totalitarianism	333
	Differences between East and West	334
	Summary	335
	Basic concepts	336
	Important terms	336
	Further reading	337
	I uther feating	557
11	War and the Military	338
**	Warfare in the past	339
	Ancient societies	339
	Warfare in Europe and its colonies	340
	The industrialization of war	341
	Total war	343
	War and aggression	345
	Patterns of military organization	347
	Characteristics of the modern military	348
	The military in Britain	349
	Before the Second World War	350
		000

#### xiv Contents

The post-Second-World-War period	351
Women and war	352
Women's campaigns against war	355
The military, politics and society	357
Military rule and influence	357
The military-industrial complex	358
Armed force in the Third World	360
Types of military rule	360
Terrorism and guerrilla movements	361
Terrorism	361
Guerrilla movements	363
Urban guerrillas	367
Global military expenditure and weapons	368
The nuclear stock-pile	369
Chemical weapons	369
The arms trade	370
The arms race	372
The deterrence debate	373
The American view	374
The Soviet view	375
'Star wars'	375
A world without war?	377
Summary	378
Basic concepts	380
Important terms	380
Further reading	380
5	

.

Part IV Social Insti	tutions
----------------------	---------

12	Kinship, Marriage and the Family	383
	Kinship	384
	Clan groups	384
	Family relationships	385
	Monogamy and polygamy	386
	Polyandry	386
	Polygyny	387
	The family and marriage in European history	387
	The development of family life	389
	Origins of the changes	390
	Changes in family patterns world-wide	391
	Directions of change	391
	Family and marriage in the United Kingdom	393
	Overall characteristics	393
	Trends of development	394
	New forms of variation in family patterns	394
	South Asian families	395
	Influences on the family and marriage today	395

	•	
	Divorce and separation in the West	397
	The growth in divorce	397
	The experience of divorce	399
	Uncoupling	400
	Transitions in divorce	400
	Divorce and children	401
	Remarriage and step-parenting	402
	Remarriage	402
	Step-families	403
	The dark side of the family	405
	Sexual abuse	405
	Explanations	407
	Violence within the family	408
	Alternatives to marriage and the family	410
	Communes	410
	Cohabitation	410
	Gay-parent families	411
	Staying single	412
	The decline of the family?	413
	Summary	413
	Basic concepts	414
	Important terms	414
	Further reading	415
	0	
13	Education, Communication and Media	416
	The early development of literacy and schooling	417
	The development of schooling in the United Kingdom	418
	Comparisons of school systems in the industrialized world	420
	Higher education	421
	International comparisons	421
	The system in Britain	421
	Education and inequality	423
	Coleman's study of inequalities in American education	423
	Later research	424
	Theories of schooling	425
	Bernstein: language codes	425
	Bowles and Gintis: schools and industrial capitalism	427
	Illich: the hidden curriculum	428
	Education and cultural reproduction	429
	Willis: an analysis of cultural reproduction	430
	Intelligence and inequality	432
	What is intelligence?	432
	IQ and genetic factors: the Jensen controversy	432
	Disentangling genetics and IQ: identical twins	433
	Gender and schooling	434
	Gender and the curriculum	436
	Women in higher education	437
	Education and literacy in the Third World	437
	Communication and media	437
	Mass communications	439 440
	mass communications	<del>''''</del> U

	The development of newspapers	440
	Newspaper publishing	441
	The impact of television	442
	Television companies	443
	The effect of television on behaviour	444
	Television as purveyor of social attitudes	446
	Conclusion	446
	Summary	447
	Basic concepts	448
	Important terms	448
	Further reading	448
		110
14	Religion	450
	Defining religion (and magic)	451
	What religion is not	452
	What religion is	452
	Varieties of religion	453
	Totemism and animism	454
	Judaism, Christianity and Islam	454
	Judaism	454
	Christianity	455
	Islam	455
	The religions of the Far East	456
	Hinduism	456
	Buddhism, Confucianism, Taoism	456
	Theories of religion	457
	Marx and religion	457
	Durkheim and religious ritual	458
	Durkheim's expectations of religious change	460
	Weber and the world religions	460
	Assessment	462
	Types of religious organization	463
	Weber and Troeltsch: churches and sects	463
	Becker: denominations and cults	463
	Evaluation	464
	Gender and religion	· 465
	Religious images	465
	Women in religious organizations	466
	Millenarian movements	468
	The followers of Joachim	469
	The Ghost Dance	469
	The nature of millenarian movements	470
	Current developments in religion: the Islamic revolution	470
	The development of the Islamic faith	471
	Islam and the West	472
	Religion in the United Kingdom	473
	Religious membership and beliefs	473
	Religion in the United States	474
	Diversity	474
	Religious fundamentalism	476

	The problem of secularization	476
	Concluding assessment	· 478
	. Summary	478
	Basic concepts	479
	Important terms	480
	Further reading	480
15	Work and Economic Life	481
	The division of labour	482
	Primary, secondary and tertiary sectors	483
	Industrial division of labour: Taylorism and Fordism	483
	Work on the assembly-line	485
	The limitations of Fordism and Taylorism	485
	Work and alienation	486
	Low-trust systems/high-trust systems	488
	Automation	488
	Group production	490
	Industrial democracy	490
	Trade unions and industrial conflict	491
	The development of unions	492
	Why do unions exist?	493
	Recent developments	494
	Strikes	496
	Strike statistics	497
	Recent trends in industrial conflict	497
	Corporations and corporate power	498
	Types of corporate capitalism	501
	Unemployment, women's work and the informal economy	502
	Unemployment	502
	Analysing unemployment	503
	Being in and out of work	505
	Why have rates of unemployment risen?	507
	Women and work	507
	Housework	507
	Women's work outside the home	509
	The informal economy	509
	The future of work	511
	Summary	513
	Basic concepts	513
	Important terms	515
	Further reading	515

Contents xvii

(51

## Part V Social Change in the Modern World

and the second se

16	The Globalizing of Social Life	519
	Third World societies	520
	The formation of nations	520

	The economic consequences of colonialism	521
	Poverty	523
	The newly industrializing countries	523
	The divergence between rich and poor countries	524
	Connections between the First and Third Worlds	525
	Food production and world hunger	526
	Famine	527
	Agribusiness	529
	Theoretical perspectives	530
	Imperialism	530
	Neo-imperialism	531
	Dependency theory	531
	World system theory	532
	Critical assessment of the theories	533
	The transnational corporations	533
	Types of transnational corporation	535
	The growth of the transnationals	536
	International economic integration	537
	An example: the motor-car industry	537
	Current developments	539
	Non-state actors	539
	The United Nations	540
		541
	Other international organizations	541
	Trading networks The globalizing of media	542
	0 0	542
	News	544
	Cinema, television, advertising and electronic communication	544
	Cinema	544
	Television	544
	Advertising	545
	Electronic communication	545 545
	Media imperialism	545 547
	Conclusion	547 547
	Summary	
	Basic concepts	549 540
	Important terms	549
	Further reading	549
17	Modern Urbanism	551
	The traditional city	551
	Features of modern urbanism	553
	The development of modern cities: consciousness and culture	554
	Interpretations of city life	554
	Theories of urbanism	555
	The Chicago School	555
	Urban ecology	555
	Urbanism as a way of life	557
	Urbanism and the created environment	560
	Harvey: the restructuring of space	560
	Castells: urbanism and social movements	561

	Evaluation	562
	Post-war patterns of Western urban development	564
	Urbanism in the United States	564
	Suburbanization	564
	Inner-city decay	564
	Financial crises	565
	Urbanism in Britain	566
	Suburbanization and inner-city decay	566
	Financial crises in British cities	567
	Gentrification or 'urban recycling'	568
	Urbanism and international influences	568
	Third World urbanization	569
	Delhi	570
	Mexico City	571
	Cities in Eastern Europe	572
	Contrasts with the West	572
	Likely future developments	574
	Summary	574
	Basic concepts	575
	Important terms	575
	Further reading	576
18	Population, Health and Ageing	577
	World population growth	578
	Population analysis: demography	579
	Basic demographic concepts	580
	The dynamics of population change	581
	Malthusianism	582
	Population growth in the Third World	583
	The demographic transition	584
	Likely prospects for the Third World	584
	Population in the United Kingdom	586
	Health and illness	587
	Treatment of illness in the past	587
	The development of modern medicine	588
	The Third World	589
	Colonialism and the spread of disease	589
	The infectious diseases today	590
	Health and illness in the developed countries	591
	The distribution and main types of disease	591
	Health care in the United Kingdom	593
	Health care in the United States	594
	Reproductive technologies	596
	Age and ageing in the West	597
	Demographic trends	597
	What is 'old age'?	598
	Retirement	598
	Social problems in old age	599
	The physical effects of ageing	· 599
	The future	600
	j ···-	

	xx	Contents
--	----	----------

	Summary	601
	Basic concepts	602
	Important terms	602
	Further reading	602
19	Revolutions and Social Movements	603
	Defining revolution	604
	Revolutions in the twentieth century	605
	The Russian Revolution	606
	Revolution in China	607
	The Cuban experience	609
	Theories of revolution	611
	Marx's theory	611
	Evaluation	613
	Chalmers Johnson: revolution as 'disequilibrium'	613
	Evaluation	615
	James Davies: why do revolutions occur?	615
	Assessment	615
	Charles Tilly's theory of protest	616
	Assessment	618
	The consequences of revolution	618
	Short-term consequences	619
	Long-term consequences	620
	Riots, crowds and other forms of collective action	621
	Le Bon's theory of crowd action	621
	Rational aspects of crowd action	622
	Social movements	624
	Definition	624
	Classifying social movements	625
	Theories of social movements	625
	Neil Smelser: six conditions for social movements	626
	Alain Touraine: historicity	. 627
	Evaluation	628
	Social movements and sociology	628
	Summary Basis suggests	629
	Basic concepts	630
	Important terms	630
	Further reading	630
20	Social Change – Past, Present and Future	631
	Defining change	632
	Theories of social change	633
	Evolutionary theories	633
	Social Darwinism	634
	Unilinear and multilinear evolution	634
	Parsons's theory of evolution	635
	Assessment	636
	Historical materialism	637
	Criticisms	638
	The limitations of theories: Weber's interpretation of change	638

	Influences on change	639
	The physical environment	639
	Political organization	640
	Cultural factors	<b>64</b> 0
	Analysing episodes of change	641
	Change in the recent past	642
	Economic influences	642
	Political influences	643
	Cultural influences	644
	Current change and future prospects	644
	Convergence theory	645
	Assessment	647
	Towards a post-industrial society?	648
	Critical evaluation	649
	Capitalism and socialism	650 651
	Socialism: the twentieth-century record Alternatives to socialism	652
		654
	Social change: looking into the future	655
	Summary Basic concepts	655
	Important terms	656
	Further reading	656
	t VI Methods and Theories in Sociology	657
	t VI Methods and Theories in Sociology	657
 21	VI Methods and Theories in Sociology	657
	Working with Sociology: Methods of Research Research strategy The research problem	659 660 660
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence	659 660 660 661
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise	659 660 660 661 661
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design	659 660 661 661 661 661
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research	659 660 661 661 661 661 662
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results	659 660 661 661 661 661 662 662
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings	659 660 661 661 661 662 662 662 662
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process	659 660 661 661 661 661 662 662 662 662 662
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology	659 660 661 661 661 661 662 662 662 662 662 663
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation	659 660 661 661 661 661 662 662 662 662 662 663 663
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms	659 660 661 661 661 661 662 662 662 662 663 664 664
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls	659 660 661 661 661 661 662 662 662 662 663 664 664 664
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls Identifying causes	659 660 661 661 661 662 662 662 662 663 663 664 664 665 667
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls	659 660 661 661 661 661 662 662 662 662 663 664 664 664
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls Identifying causes Research methods	659 660 661 661 661 662 662 662 662 662 663 663 664 664 665 667 668
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls Identifying causes Research methods Field-work	659 660 661 661 661 662 662 662 662 662 662 663 664 664 664 665 667 668 668
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls Identifying causes Research methods Field-work The demands of field-work The advantages and limitations of field-work Surveys	659 660 661 661 661 662 662 662 662 662 663 664 664 664 665 667 668 668 668
	Working with Sociology: Methods of Research Research strategy The research problem Reviewing the evidence Making the research problem precise Working out a research design Carrying out the research Interpreting the results Reporting research findings The overall process General methodology Causation and correlation Causal mechanisms Controls Identifying causes Research methods Field-work The demands of field-work The advantages and limitations of field-work	659 660 661 661 661 662 662 662 662 662 663 664 664 664 664 665 667 668 668 668 669 670

#### xxii Contents

.

	Example: The People's Choice	673
	Assessment	674
	Documentary research	675
	Pitfalls in documentary research	676
	Experiments	677
	Ôther methods: interviews, life histories, diaries and conversation	•
	analysis	679
	Interviews	679
	Life histories	680
	Diaries	682
	Conversation analysis	682
	Triangulation	682
	An example: Wallis and Scientology	683
	Ethical problems of research: the respondents answer back	684
	Problems in publication: Wallis's experience	686
	The influence of sociology	687
	Summary	688
	Basic concepts	689
	Important terms	689
	Further reading	689
	-	
22	The Development of Sociological Theory	690
	Early origins	691
	Auguste Comte	691
	Emile Durkheim	691
	Karl Marx	692
	Max Weber	694
	Later developments	695
	Present-day approaches	695
	Functionalism	<b>695</b>
	Merton's version of functionalism	696
	Recent developments	697
	Structuralism	698
	Language and meaning	698
	Structuralism and semiotics	699
	Symbolic interactionism	700
	Symbols	700
	Marxism	701
	Theoretical dilemmas	702
	Structure and action	704
	Assessment	705
	Consensus and conflict	705
	Assessment	706
	The shaping of the modern world	707
	The Marxist perspective	707
	Weber's view	708
	Evaluation	708
	The problem of gender	710
	Evaluation	711

	Contents	xxiii
Theories		711
An example: the Protestant ethic		712
Theoretical thinking in sociology		715
Summary		715
Basic concepts		716
Important terms		716
Further reading		716
Part VII Appendix and Glossaries		719
Appendix: How to Use Libraries		721
Glossary of Basic Concepts		724
Glossary of Important Terms		734
Bibliography		755
Index		797

-

.