

Contents

<i>List of figures</i>	page viii
<i>List of tables</i>	ix
<i>List of boxes</i>	x
<i>Acknowledgements</i>	xi
<i>List of abbreviations and acronyms</i>	xiv
Introduction: modernising <i>sistema</i>	1
1 What is <i>sistema</i> ?	19
2 Putin's <i>sistema</i> : <i>svoi</i> on top	50
3 The inner workings of <i>sistema</i> : from <i>blat</i> to <i>otkat</i>	85
4 <i>Sistema</i> 's material culture: from <i>vertushka</i> to Vertu	115
5 'Telephone justice' in the global age: from commands to signals	150
6 'Werewolves in epaulets': from doublethink to doubledeed	179
7 From dealership to leadership: <i>sistema</i> and informal governance	211
Conclusion	244
<i>Appendix 1 Survey questions</i>	256
<i>Appendix 2 Interview questions</i>	263
<i>Appendix 3 List of interviews</i>	271
<i>Glossary</i>	273
<i>Bibliography</i>	281
<i>Index</i>	305