Contents

Notes on Contributors Preface Introduction		vii xv xvii
Par	t I Background	1
1	Intercultural Communication: An Overview INGRID PILLER	3
2	Perspectives on Intercultural Discourse and Communication LEILA MONAGHAN	19
3	Cultures and Languages in Contact: Towards a Typology John Edwards	37
Par	t II Theoretical Perspectives	61
4	Interactional Sociolinguistics: Perspectives on Intercultural Communication	63
5	John J. Gumperz and Jenny Cook-Gumperz Ethnography of Speaking Scott F. Kiesling	77
6	Critical Approaches to Intercultural Discourse and Communication RYUKO KUBOTA	90
7	Postmodernism and Intercultural Discourse: World Englishes Suresh Canagarajah	110
Par	t III Interactional Discourse Features	133
8	Turn-Taking and Intercultural Discourse and Communication DEBORAH TANNEN	135
9	Silence Ikuko Nakane	158
10	Indirectness	180
11	MICHAEL LEMPERT Politeness in Intercultural Discourse and Communication JANET HOLMES	205

Par	t IV Intercultural Discourse Sites	229
12	Anglo–Arab Intercultural Communication Eirlys E. Davies and Abdelali Bentahila	231
13	Japan/Anglo-American Cross-Cultural Communication Steven Brown, Brenda Hayashi, and Kikue Yamamoto	252
14	"Those Venezuelans are so easy-going!" National Stereotypes and Self-Representations in Discourse about the Other LARS FANT	272
15	"Face," Stereotyping, and Claims of Power: The Greeks and Turks in Interaction	292
16	MARIA SIFIANOU AND ARIN BAYRAKTAROĞLU Intercultural Communication and Vocational Language Learning in South Africa: Law and Healthcare	313
17	Russell H. Kaschula and Pamela Maseko Indigenous–Mestizo Interaction in Mexico Rocío Fuentes	337
Par	Part V Interactional Domains	
18	Translation and Intercultural Communication: Bridges and Barriers EIRLYS E. DAVIES	367
19	Cultural Differences in Business Communication John Hooker	389
20	Intercultural Communication in the Law DIANA EADES	408
21	Medicine Claudia V. Angelelli	430
22	Intercultural Discourse and Communication in Education AMANDA J. GODLEY	449
23	Religion as a Domain of Intercultural Discourse JONATHAN M. WATT	482
Ind	ex	496