

# Contents

<i>Notes on Contributors</i>	ix
<i>Series Preface</i>	xi
1 Introduction <i>Richard J. Crisp</i>	1
<b>Part I Social Identity</b>	<b>9</b>
2 Social Identity Complexity and Acceptance of Diversity <i>Marilynn B. Brewer</i>	11
3 Facilitating the Development and Integration of Multiple Social Identities: The Case of Immigrants in Québec <i>Catherine E. Amiot and Roxane de la Sablonnière</i>	34
4 Costs and Benefits of Switching among Multiple Social Identities <i>Margaret Shih, Diana T. Sanchez, and Geoffrey C. Ho</i>	62
<b>Part II Culture</b>	<b>85</b>
5 Multicultural Identity: What It Is and Why It Matters <i>Angela-Minh Tu D. Nguyen and Verónica Benet-Martínez</i>	87

6	What I Know in My Mind and Where My Heart Belongs: Multicultural Identity Negotiation and its Cognitive Consequences <i>Carmit T. Tadmor, Ying-yi Hong, Chi-Yue Chiu, and Sun No</i>	115
<b>Part III Intergroup Attitudes</b>		<b>145</b>
7	Multiculturalism and Tolerance: An Intergroup Perspective <i>Maykel Verkuyten</i>	147
8	Diversity Experiences and Intergroup Attitudes <i>Christopher L. Aberson</i>	171
<b>Part IV Intergroup Relations</b>		<b>191</b>
9	The Effects of Crossed Categorizations in Intergroup Interaction <i>Norman Miller, Marija Spanovic, and Douglas Stenstrom</i>	193
10	Complexity of Superordinate Self-Categories and Ingroup Projection <i>Sven Waldzus</i>	224
<b>Part V Group Processes</b>		<b>255</b>
11	The Categorization-Elaboration Model of Work Group Diversity: Wielding the Double-Edged Sword <i>Daan van Knippenberg and Wendy P. van Ginkel</i>	257
12	Divided We Fall, or United We Stand?: How Identity Processes Affect Faultline Perceptions and the Functioning of Diverse Teams <i>Floor A. Rink and Karen A. Jehn</i>	281
<b>Part VI Interventions</b>		<b>297</b>
13	Combined Effects of Intergroup Contact and Multiple Categorization: Consequences for Intergroup Attitudes in Diverse Social Contexts <i>Katharina Schmid and Miles Hewstone</i>	299

14	The Application of Diversity-based Interventions to Policy and Practice <i>Lindsey Cameron and Rhiannon N. Turner</i>	322
	<i>Index</i>	353