Contents

	Tables Abbreviations Acknowledgements	ix x xii
1	Introduction: the ambiguity of NGO participation in global governance	1
	NGOs as bearers of hope in global governance 2 Downsides of participation 7 Focus on constraints 12 Focus on structures 14 The WSIS and beyond: illuminating limits of NGO influence 15 Outline of the book 20	
2	Power and influence in global governance	22
	Power in current NGO research 22 Structural power and NGO influence 26 Influence of NGOs 28	
3	A structurationist framework of analysis	41
	What agency? What structures? 42 Causality in structuration 48 The analytical nexus between power and influence 53	
4	The information society: issues and practices	57
	Introducing the information society as a global policy issue 58 The World Summit on the Information Society context 61	

5 Global ICT governance at the WSIS: NGO influence

Communication rights 70 Intellectual property rights 75 Internet governance 84 Financing 94 Limits of NGO influence 99

6 Structural power mechanisms at the WSIS

Agenda-setting reversed: how central NGO claims were disregarded 102 The downsides of informal participation: decreasing influence 108 Inclusion to the point of exclusion: partial influence 117 Structural power processes shaping NGO influence 133

Conclusions

141

102

The ambiguous relation between participation and influence 143 Communicative capabilities in a structural context 145 Opening the black box 'NGOs' 147 Policy implications of the ambiguity of participation for global ICT governance 149

Notes	152
Bibliography	155
Index	174